



COVID-19 Cleaning Services

As COVID-19 continues to spread throughout our community, UDK has developed a response plan to provide critical cleaning services for exposed areas. Our response plan adheres to EPA & OSHA regulations and strictly follows CDC recommended guidelines and industry standards for biohazardous cleanup and disinfection. We are prepared at this time to assist our clients in the decontamination and cleaning of their properties.

UDK's process for COVID-19 cleaning

UDK protects all personnel providing this service with the appropriate levels of PPE for COVID-19 cleaning, which includes a full-face respirator mask, microporous suit, shoe covers, gloves and no exposed skin.

EPA approved viral disinfectants expected to be effective against SARS-Cov-2 are systematically applied, given proper dwell time, then wiped down where applicable on all common touch points and/or areas of potential exposure.

All debris and consumables used in the cleaning process are bagged, sealed and disposed of. UDK adheres to strict coronavirus decontamination procedures for equipment, trucks and waste storage.

Give your employees and customers confidence that you've made a safe decision to properly clean COVID-19 exposed areas.

Call Utah's #1 Restoration Firm

EMERGENCY RESPONSE 24/7: 888-882-4835

Layton
801-621-3571

Draper
801-553-1010

St. George
435-688-9333

Park City
435-649-2242

callUDK.com

Dear Valued Client,

I wanted to update you on UDK's plan of action for COVID-19 cleaning services with some answers to common questions we are receiving:

Q: Does UDK provide COVID-19 cleaning services?

A: **Yes**

Q: What guidelines/protocol is UDK following for this type of cleaning service?

A: **Each day, new information regarding the recent COVID-19 outbreak is released. At this time, the CDC has not specifically tested any disinfectants or protocols that will eliminate COVID-19. However, the CDC is recommending that an EPA registered disinfectant that will eliminate SARS-CoV-2 be utilized in any applications to properties. UDK is using these disinfectants and has developed a protocol based on the CDC guidelines.**

Q: What is UDK's process for COVID-19 cleaning services?

A: **Our process will include sanitizing, applying disinfectant, and cleaning common touch points within your building in addition to any other areas that could have been exposed to the virus. We will follow the CDC's guidance in our cleaning and application of disinfectants, which can be found at [www.cdc.gov/coronavirus 2019-ncov/community/organizations/cleaning-disinfection.html](http://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html)**

Q: Can all surfaces be disinfected?

A: **It should be noted that porous surfaces (fabrics) cannot be disinfected, therefore it is recommended that we dispose of any items that are not of dire necessity. With that said, and upon request, UDK will clean and sanitize porous surfaces to the extents possible.**

Q: Can areas be tested to determine if COVID-19 exists prior to and following cleaning services?

A: **No test has been documented that will confirm the presence of COVID-19 to date. This means that we cannot confirm the existence of such a virus/bacteria in your building, nor can we guarantee the elimination of the virus/bacteria.**

Q: Does cleaning for Coronavirus prevent the area from becoming contaminated again?

A: **Unfortunately, no. We recommend that you perform routine environmental cleaning as outlined in the CDC website.**

Q: As other businesses shut down, will UDK continue providing services?

A: **UDK will continue to provide our services for water, fire, natural disaster and mold cleanup. In order to continue providing these services, we are taking very proactive measures to protect our employees and our customers to minimize risk. We are following the CDC guidelines for daily cleaning within our own facilities as well as providing additional PPE to employees, disinfecting equipment, along with new cleaning procedures on job sites.**

I hope that helps with some of the questions you have. Please reach out to us with additional questions or to schedule a service at: **888-882-4835** or email us at **info@utdk.com**.

Thank you,

Trace Larsen

Trace Larsen, CR, CLS, FLS
Vice President,
UDK